



**SENTRY**  
INSURANCE

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sentry.com

# Combative Resident Situations

Sentry is a leading provider of insurance and safety services for assisted living facilities. Our experienced safety professionals know and understand the risks that assisted living facilities face and have developed safety solutions that can help avoid loss.

*Sentry Solutions – Handling Combative Resident Situations in Assisted Living Facilities* identifies specific prevention procedures covering:

- Causes of combative behavior
- De-escalation techniques
- Preparing and reacting to episodes
- Training

With Sentry's help, you'll spend less time worrying about combative resident situations and more time focusing on running your business successfully.

**Visit us at [sentry.com](http://sentry.com) for more information on reducing risks associated with your business. Put our expertise to work for you.**

**Sentry Insurance –  
We know your business.**

## Claim File

A resident consistently becomes agitated in the evening. A caregiver receives a broken nose and several bruises when he is attacked by this resident after a meal. The assisted living facility is responsible for the caregiver's medical bills.



Products and safety services are underwritten, issued and/or administered by a member of the Sentry Insurance Group, Stevens Point, WI. For a complete listing of companies, visit [sentry.com](http://sentry.com). Policies, coverages, benefits and discounts are not available in all states. Certain restrictions apply. See policy for complete coverage details.

This page contains general information on reducing risk. Sentry recommends that you consult with your legal counsel as appropriate.

ASSISTED LIVING FACILITY EXPOSURES  
COMBATIVE RESIDENT SITUATIONS

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