



SENTRY  
INSURANCE

1800 North Point Drive  
Stevens Point, WI 54481

1-877-3SENTRY  
sentry.com

# Medical Emergency Preparedness and Response

Sentry is a leading provider of insurance and safety services for assisted living facilities. Our experienced safety professionals know and understand the risks that assisted living facilities face and have developed safety solutions that can help avoid loss.

*Sentry Solutions – Medical Emergency Preparedness and Response in Assisted Living Facilities* identifies specific prevention procedures covering:

- Sentinel events
- Documentation and investigation procedures
- Emergency assessments
- Response procedures and teams

With Sentry's help, you'll spend less time worrying about medical emergencies and more time focusing on running your business successfully.

**Visit us at [sentry.com](http://sentry.com) for more information on reducing risks associated with your business. Put our expertise to work for you.**

## Sentry Insurance – We know your business.

### Claim File

A facility keeps logs that detail the health problems of its residents and how emergency situations need to be handled. A diabetic resident's log lists a required insulin shot and a special diet to control her blood sugar. One day this resident eats something that affects her blood sugar, and is rushed to the hospital after she passes out. An investigation uncovers that the resident was to be given a glass of orange juice if she had such a reaction, but this information was not on the resident log.



Products and safety services are underwritten, issued and/or administered by a member of the Sentry Insurance Group, Stevens Point, WI. For a complete listing of companies, visit [sentry.com](http://sentry.com). Policies, coverages, benefits and discounts are not available in all states. Certain restrictions apply. See policy for complete coverage details.

This page contains general information on reducing risk. Sentry recommends that you consult with your legal counsel as appropriate.

ASSISTED LIVING FACILITY EXPOSURES  
MEDICAL EMERGENCY PREPAREDNESS AND RESPONSE

STRENGTH • PROTECTION • VIGILANCE®

SINCE 1904