



A cost-effective approach

Workers' compensation claim administration fees

At Sentry, we take a global approach to claim administration fees. Because our per-claim fees and loss conversion factors cover the majority of activities we need to investigate, manage, and resolve claims, we don't charge separate fees for these services.

This chart lists several common claim administration services. Use it to compare our program fees against those of your current vendor and clarify the true costs of your claim administration program.

SERVICE	SENTRY	CURRENT VENDOR
Initial claim intake <ul style="list-style-type: none">• Report claims to us via web (unlimited users), phone, or fax• Receive an immediate copy of the completed first report of injury form	\$0	
Medical provider network <ul style="list-style-type: none">• Access our PPO medical network program• Access our online provider search tool• Generate your worksite posters online	\$0	
Pharmacy program <ul style="list-style-type: none">• Access our comprehensive pharmacy program	\$0	
Independent medical evaluations <ul style="list-style-type: none">• Schedule independent medical evaluations	\$0	
Special Investigation Unit <ul style="list-style-type: none">• Work with an on-staff team that investigates fraud and assists local authorities when formally pursuing fraud	\$0	
Special handling instructions <ul style="list-style-type: none">• We follow your client-specific instructions detailing communication requirements and the unique services we provide	\$0	
State reports <ul style="list-style-type: none">• We file your initial claim reports with appropriate state agencies• We file all required subsequent and/or final reports	\$0	
Subrogation <ul style="list-style-type: none">• We conduct subrogation investigations and pursue recovery	\$0	
Medicare reporting <ul style="list-style-type: none">• We report data as required under MMSEA	\$0	
Annual state reporting <ul style="list-style-type: none">• We provide data necessary for reporting by self-insured employers	\$0	

If you'd like to learn more about our claim administration programs, we encourage you to reach out to your broker today.

Property and casualty coverages are underwritten by a member of the Sentry Insurance Group, Stevens Point, WI. For a complete listing of companies, visit sentry.com. Policies, coverages, benefits, and discounts are not available in all states. See policy for complete coverage details.